

Selected Topics IT-Security 1 (E-Government)

Identity Management in Austria

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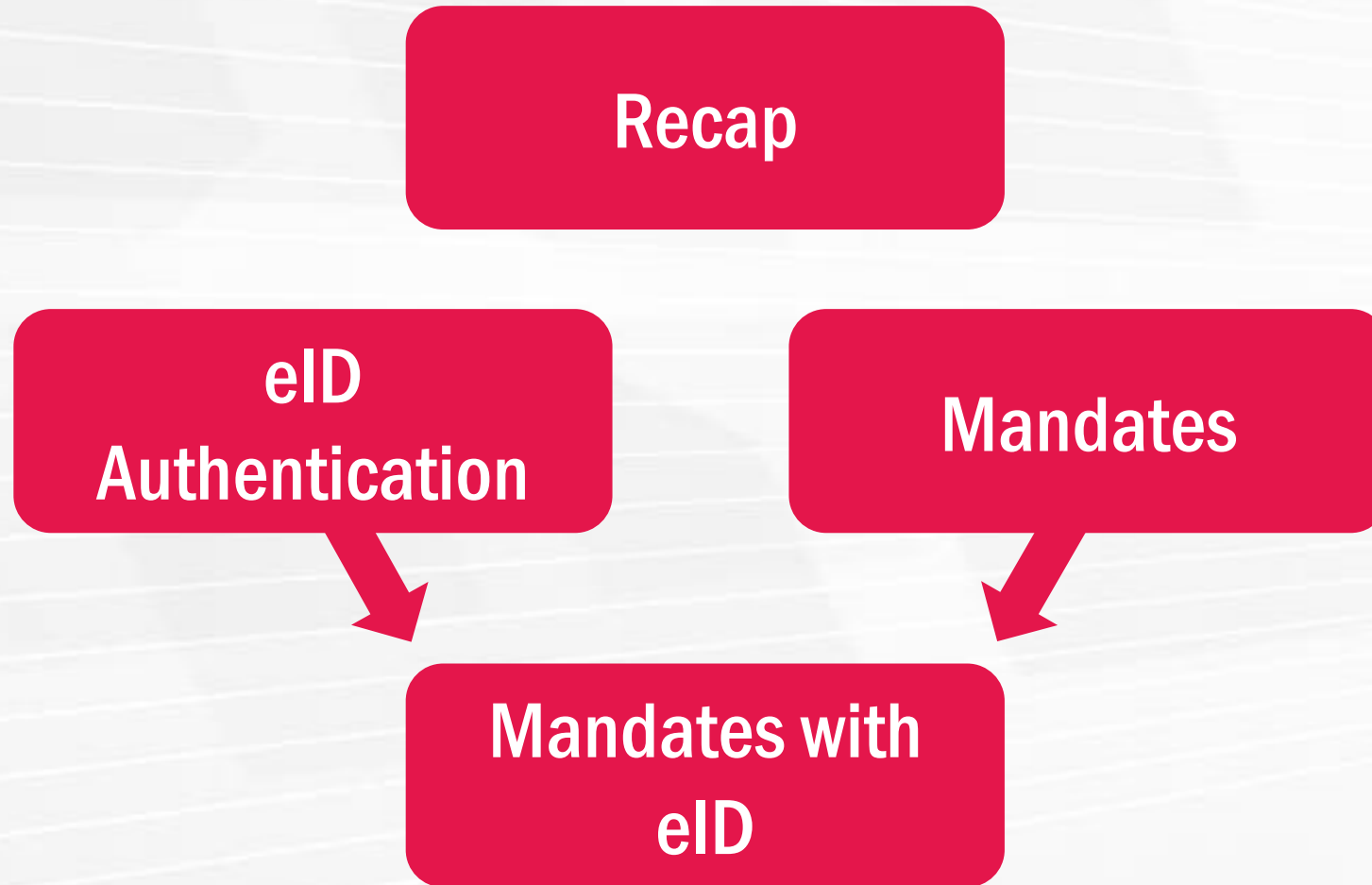
Graz, 30.10.2019

 Bundesministerium
Digitalisierung und
Wirtschaftsstandort

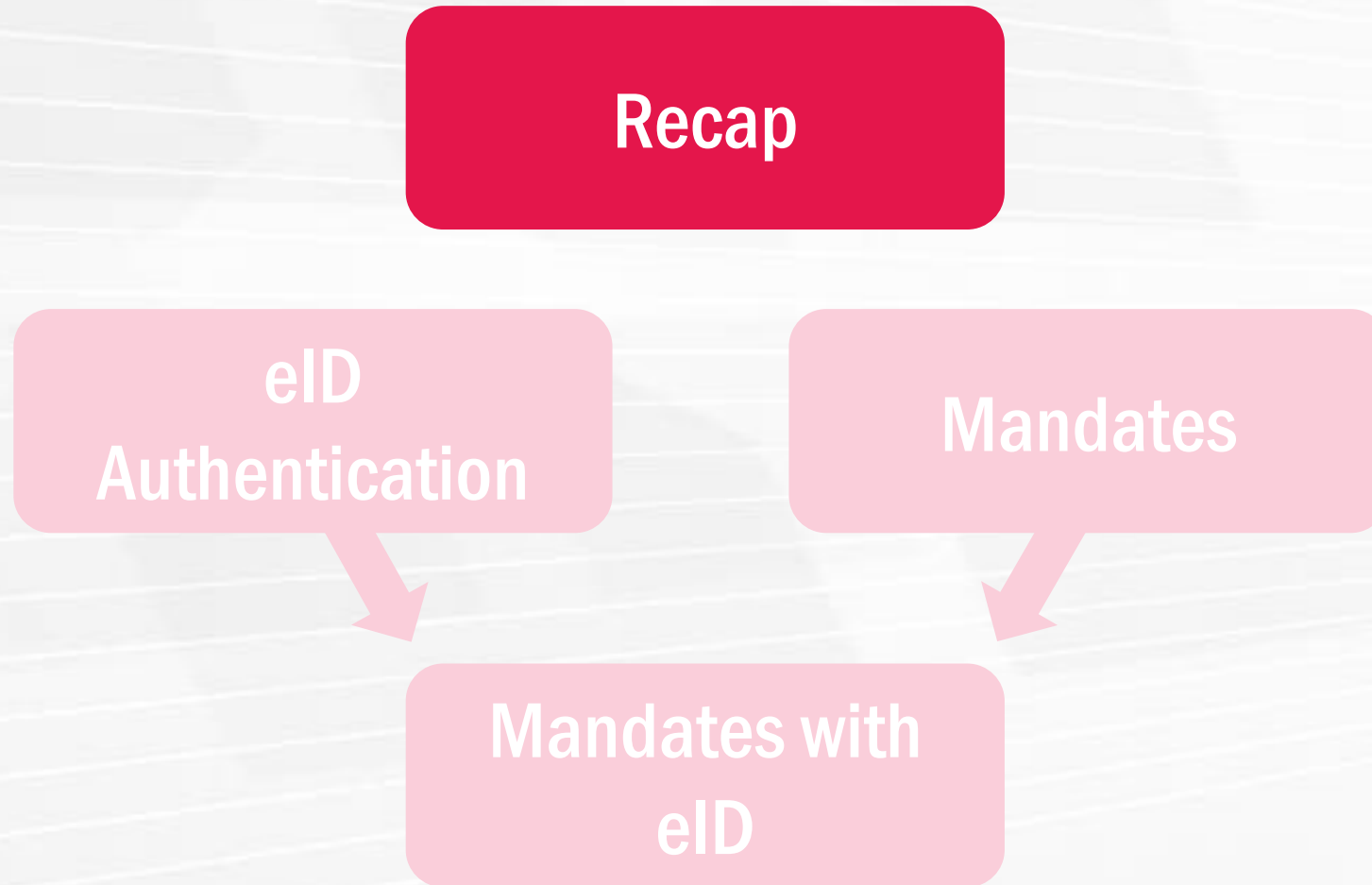
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E-Government Innovationszentrum

Outline



Outline



Recap (1/2): IDM by Example

Example: Alice withdraws money at the bank



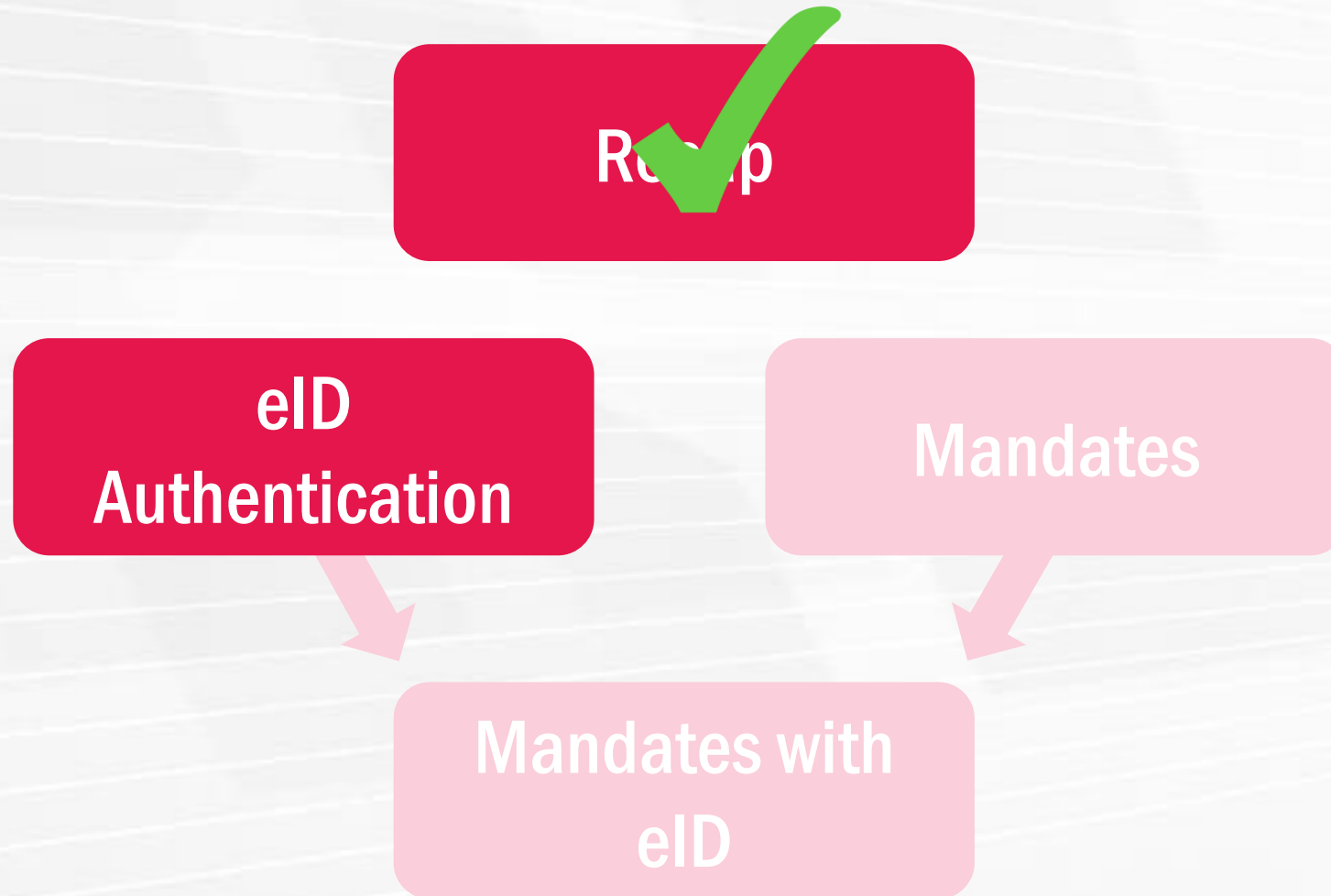
Alice

- » **Identity:** Alice
- » **Identification:** “I am Alice“
- » **Authentication:** Alice shows her passport, bank employee verifies ownership.
- » **Authorization:** Bank employee allows Alice to withdraw money.

Recap (2/2): eID Terminology

- » **Digital Identity:** Set of attributes, describes entity
- » **Source PIN:** Encrypted central population register number which identifies citizens
- » **Sector Specific PIN:** Source PIN, hashed with Sector Code
- » **CCE:** Citizen Card Environment
- » **Identity Link:** XML Data Structure;
stored in CCE;
contains identifier (source PIN or SSPIN),
attributes, and certificate.

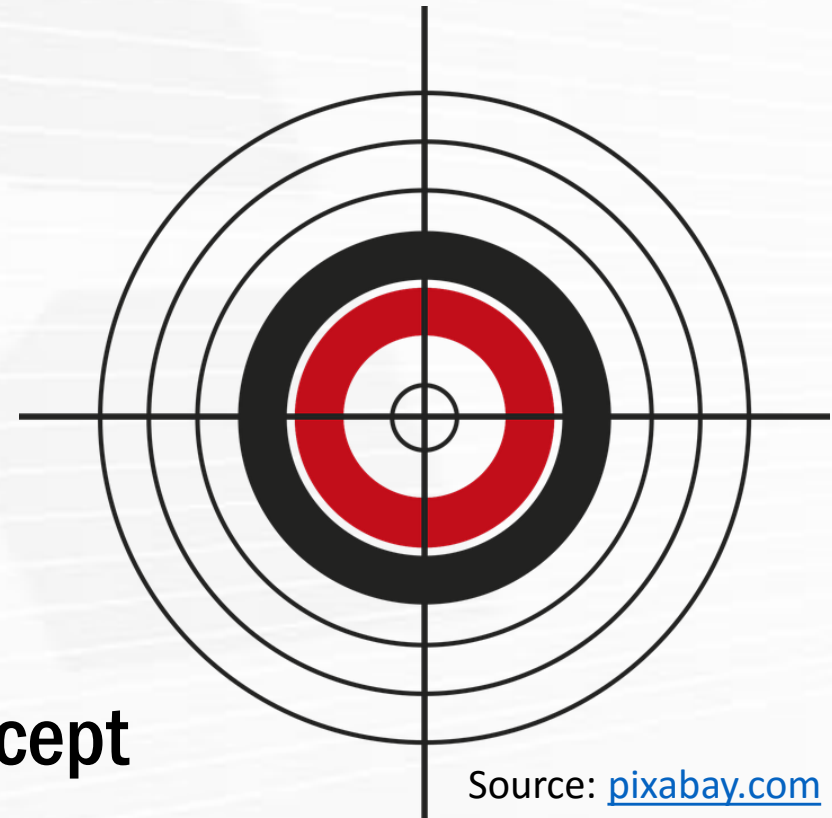
Outline



eID Authentication: Learning Targets

You will be able to...

- « describe **eID architecture** + relation between components
- « explain what **MOA ID** is, what it does
- « describe **eID authentication sequence** & link to *general flow of identity protocols* (from lecture: Identity Management)
- « give an overview of **eIDAS cross border** concept



Source: pixabay.com

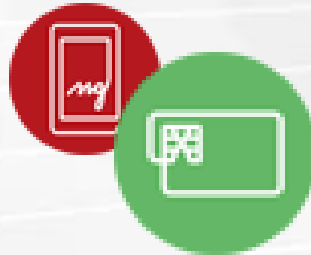
eID Authentication: Overview



file tax return



ID? Auth?



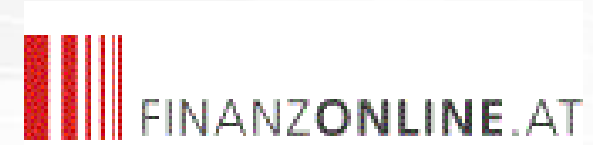
Reasons why this is a lot of work:

- Multiple CCEs?
- Representation?
- Single Sign On?
- Cross Border?

eID Authentication: Overview



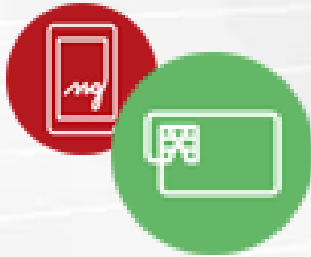
file tax return



send verified identity



identify & authenticate

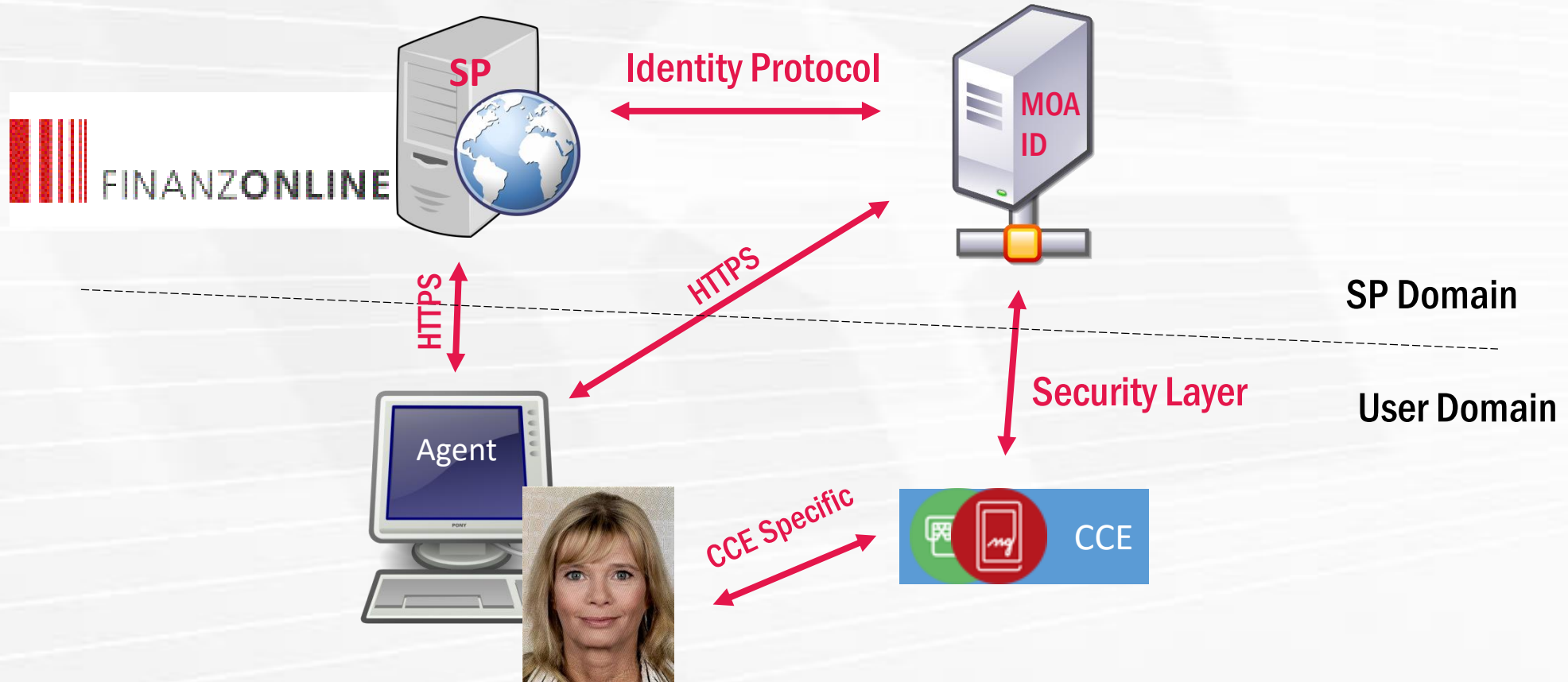


eID Authentication: MOA-ID

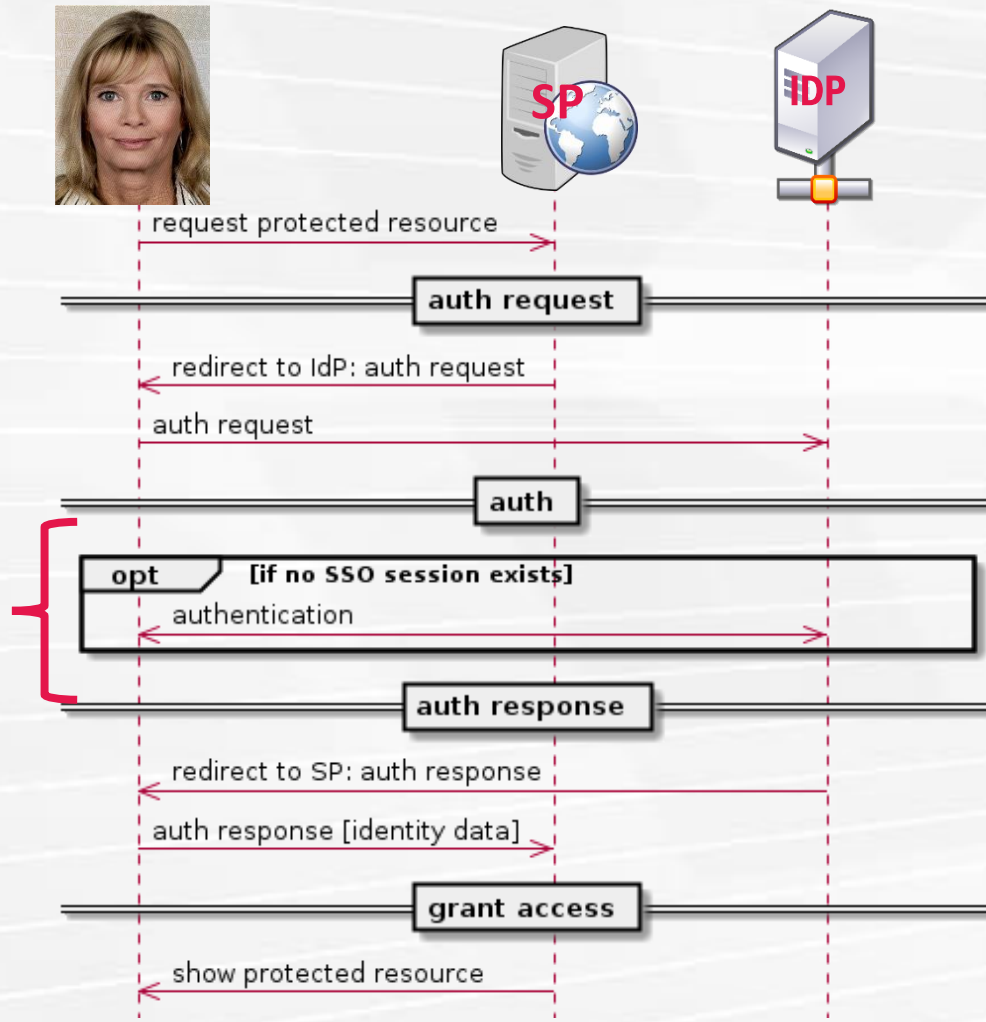
- « **MOA-ID = Online Application Modules - Identification**
- « Web application
- « Acts as **IdP** → **SPs** delegate authentication
- « Identifies and authenticates Citizens via **CCE**
- « Can handle **mandates**
- « Can authenticate **foreign citizens**



eID Authentication: Architecture



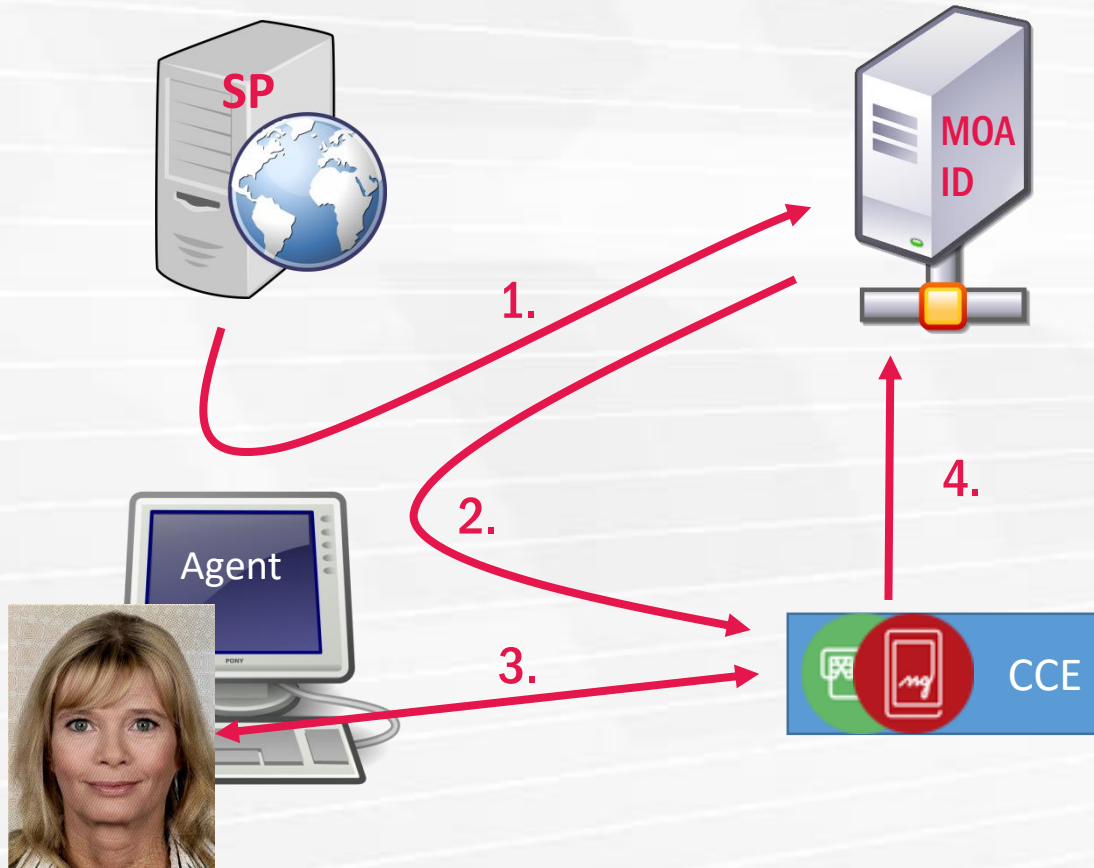
eID Authentication: Sequence (1)



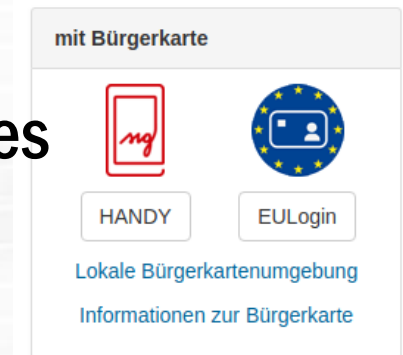
Remember the *general flow of identity protocols* from the IDM lecture?

We discuss this part

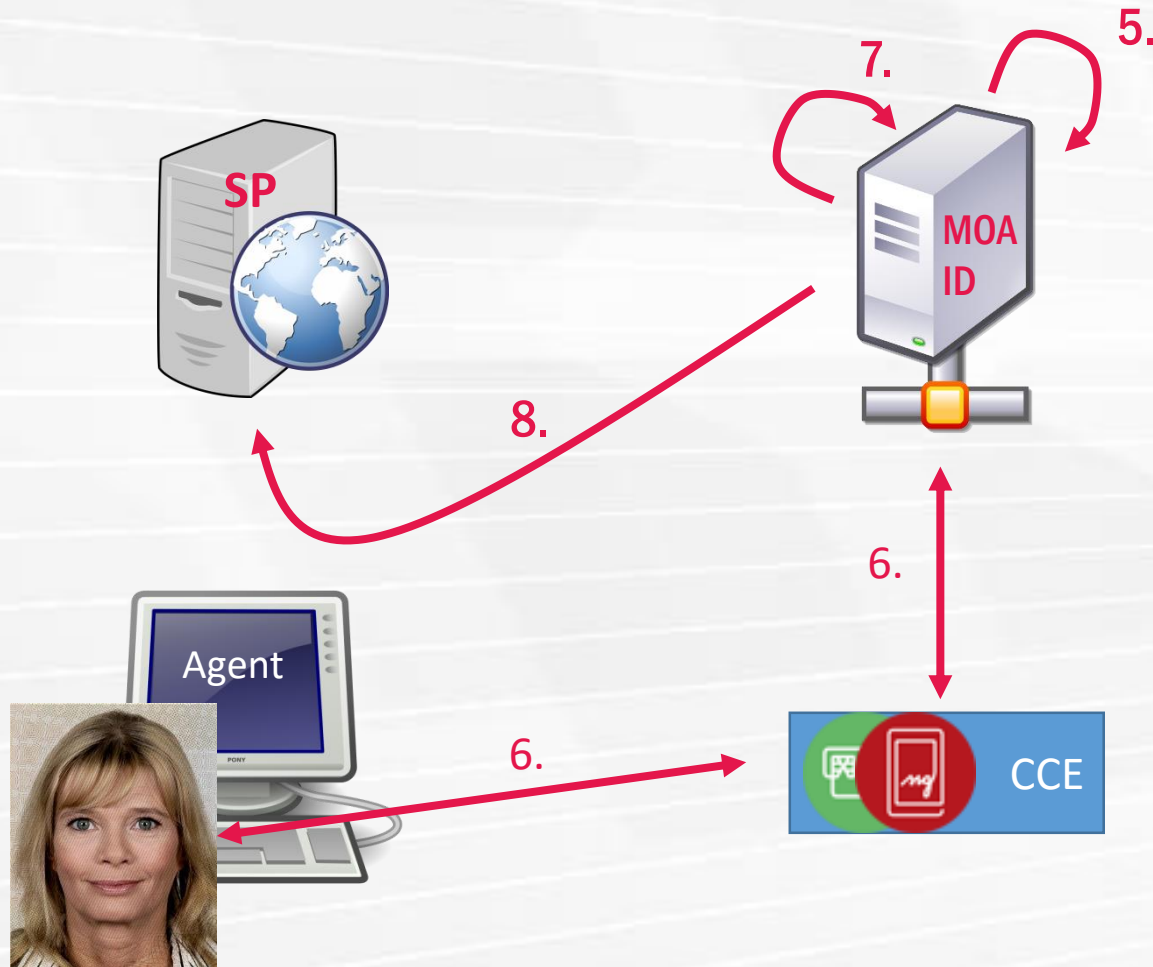
eID Authentication: Sequence (2)



1. Alice requests CCE selection from MOA-ID (=“auth request”)
2. Alice selects CCE and gets redirected
3. Alice authenticates towards CCE
4. CCE sends Identity Link to MOA-ID



eID Authentication: Sequence (3)



5. MOA-ID verifies Identity Link
6. MOA-ID sends **auth block** (challenge) to CCE, CCE **signs it** (response) with user's consent
7. MOA-ID verifies **signed auth block**
8. MOA generates and forwards *Assertion* ("**auth response**")

eID Authentication: Auth Block

- « XML Data Structure („Challenge“)
- « User signs with CCE („Response“)
- « Contains information such as:
 - « **Who** signs in (Name, Date of Birth, sspin)
 - « ...to **which SP**
 - « **Date** and **time**
- « **Moa ID verifies response** with Certificate from Identity Link

Anmeldedaten:

Daten zur Person

Name: Alice
Geburtsdatum: 7.7.1977

Daten zur Anwendung

Name: Anmeldesystem der TU Graz
Staat: Österreich

Technische Parameter

URL: <https://online.tugraz.at>
Bereich: BF (Bildung und Forschung)
Identifikator: ISGhbGiCIAobdkc6nxhUFaG/FGM=
Datum: 23.05.2014
Uhrzeit: 10:54:10

Readable Auth Block Example

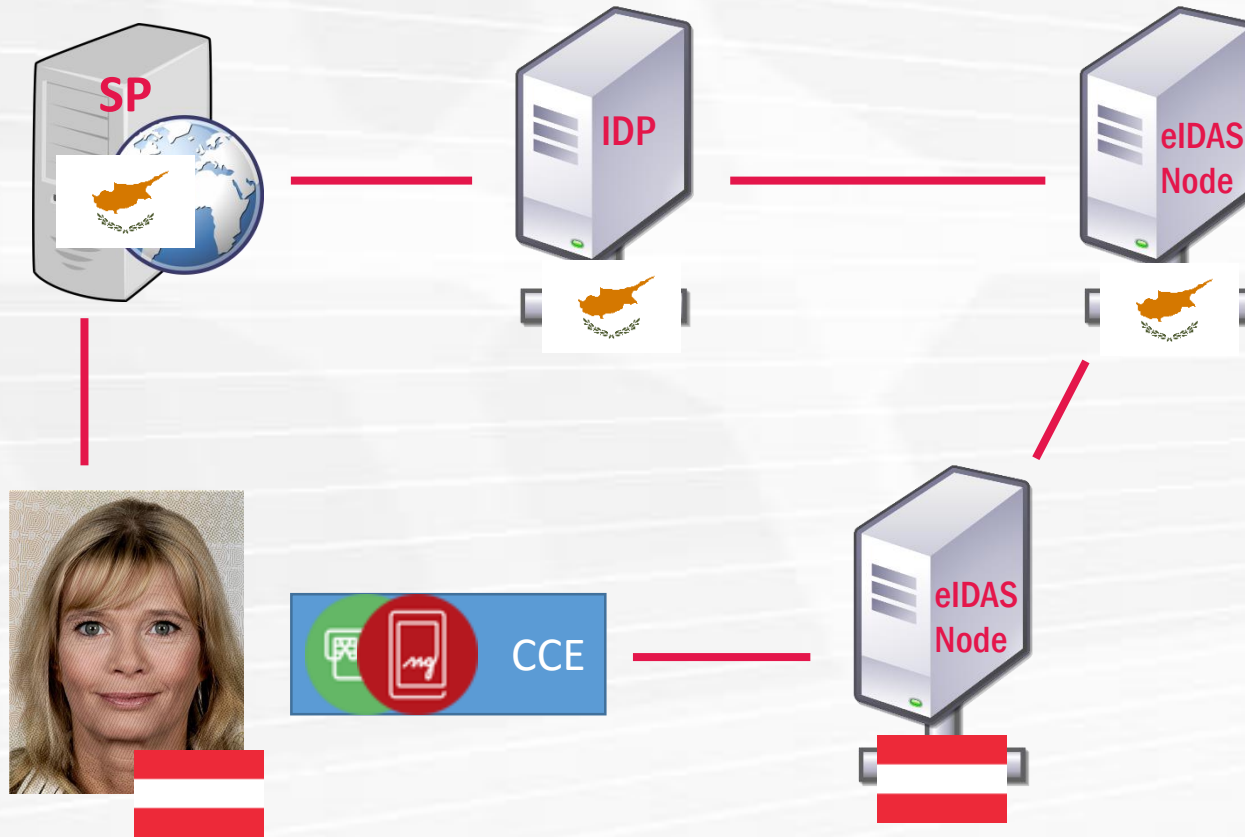
eID Authentication: Foreign Citizens (1/2)

- « **eIDAS** = **e**lectronic **ID**entification, **A**uthentication and trust **S**ervices
- « EU regulation & legal framework
- « Goal: Establish **common ground** for national eIDs, signatures, & trust services (Interoperability)
- « = **Federated Identity Management**



Source: ec.europa.eu

eID Authentication: Foreign Citizens (2/2) Sample Use Case

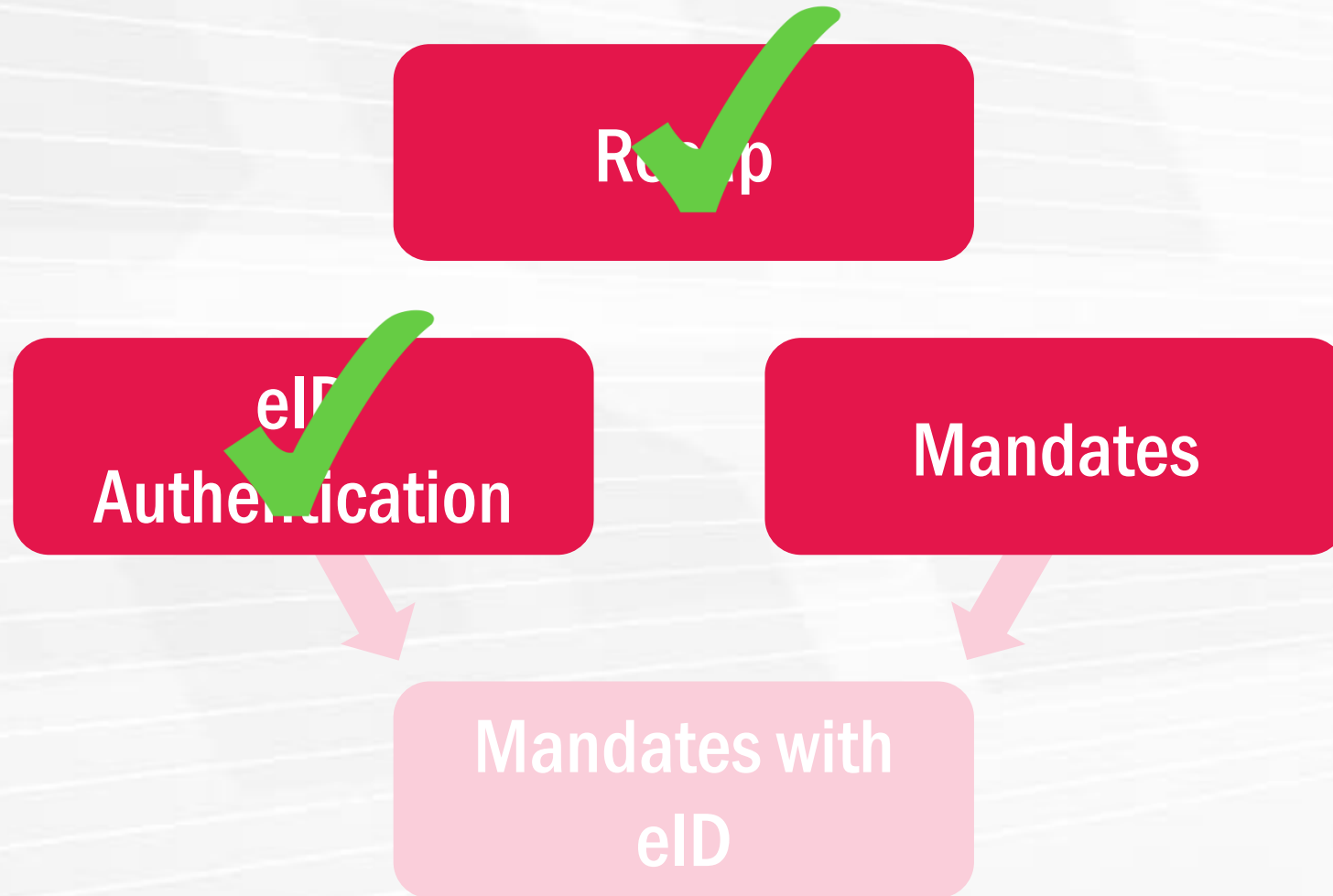


eID Authentication: Conclusion



- « Server Application
- « Interface between **SP** and **CCE**
 - « With SP: Identity Protocol
 - « With CCE: Security Layer
- « Takes over **Identification** and **Authentication**

Outline



Mandates: Learning Targets

You will be able to ...

- « Define and motivate the **concept of mandates**
- « Describe the **actors of mandate relationship**
- « Describe and motivate the approach of **electronic mandates**



Mandates



Alice

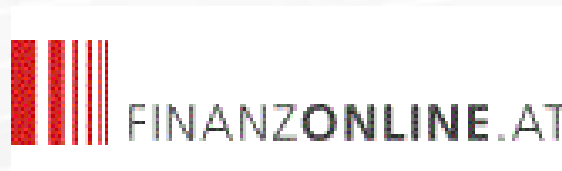
Bob



Source: pngimg.com



Company



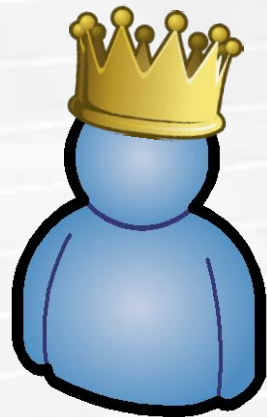
Mandates: Definition

- » From latin **mandare** :
to entrust, to deliver over, to commission, to command
- » “**Empowering a person to act for another person**”
- » Person becomes **authorized** to act under delegated power

Mandates: Actors

Mandator

- » Person on who's behalf an action is performed
- » In original possession of rights and roles



Mandate



Proxy

- » Person acting on behalf of the mandator
- » Rights and roles have been transferred via mandate

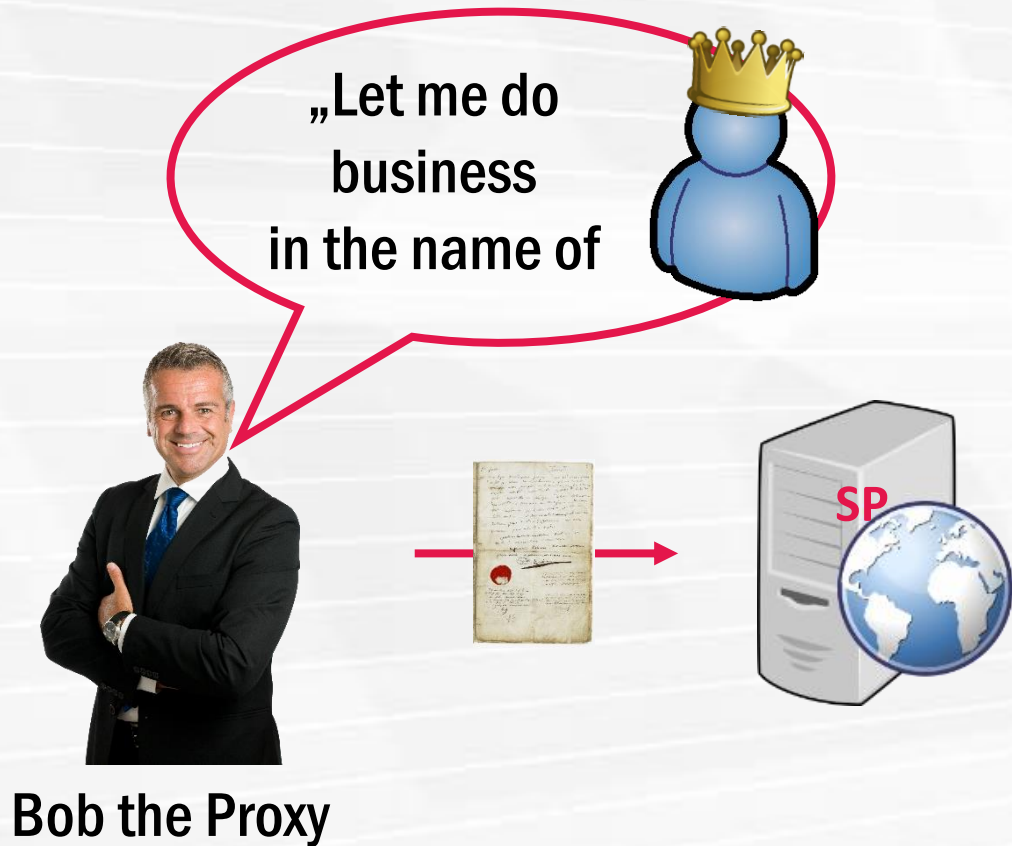


„Bob“

Mandates: Electronic Mandates

- « Many situations **require representation**; e.g.
 - « Parents represent children (by claiming parenthood)
 - « Lawyer represents company (by showing card)
- « **Missing counterpart** for digital interaction
- « **Citizen cards are for citizens**
 - « Legal persons don't have citizen card
 - « Legal persons can't represent themselves
- « → **Electronic Mandates**

Mandates: Requirements for Electronic Mandates



1. How does mandate look like?
2. Where is relationship stored?

Mandates: Electronic Mandate stored at SP



= High maintenance costs (for SPs and Mandators)

→ **R1**: SP should not need to store / maintain relationships

Mandates: Electronic Mandate as Free Text



Mandate



Me, , born on 1.1.1980 living in Graz, authorizes , born on the 1.1.1970 living in Vienna, to represent me at the Big-Money-Bank. The mandate covers:

- Dealing in stocks

The mandator is not allowed:

- To execute deals over 1.000.000 Euro

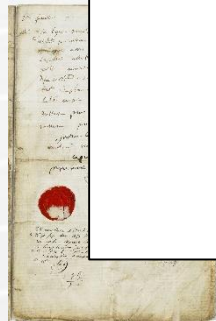
The mandate ends with the 1.1.2015.

Signature Value	t5VrPqy00CPtEMOIGV5g/4aPQ81g2/FVYk110KZ/VWmK3H8v74LQAY1cXP4e00M I01P921MgPgg==	
	Signatory	DI Dr. Arne Tauber
	Issuer-Certificate	CEA-sign-Prezent-Sig-02,CEA-sign-Prezent-Sig-02,GA-Trust G&S. f. Sicherheitssysteme im elektr. Dokumentkehr GmbH, CAAT
	Serial-No.	746105
	Method	urn:pdfsigfilter.bka.gv.at:binsec.v1.1.0
	Parameter	stai-bka-atrust-1.0.wdca-sha256.sha256.sha1
Verification	Signature verification at: http://www.signature-verification.gv.at	
Note	This document is signed with a qualified electronic signature. According to § 4 art. 1 of the Signature Act it in principle is legally equivalent to a handwritten signature.	
Date-Time-UTC	2012-10-24T12:53:04Z	

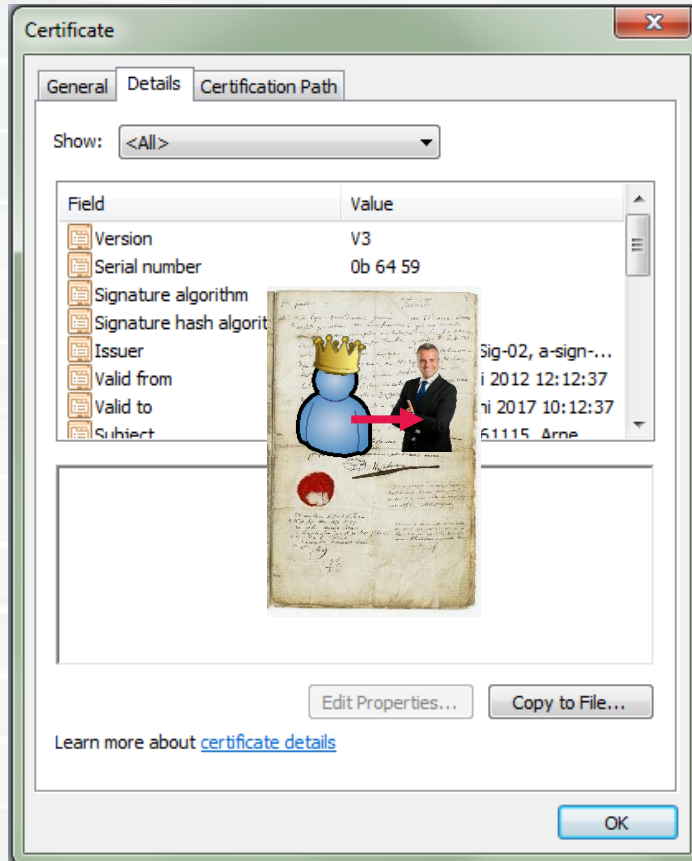


Hard for SP to process

→ R2: Mandate needs structure



Mandates: Electronic Mandate stored in Certificate



Certificate from Identity Link

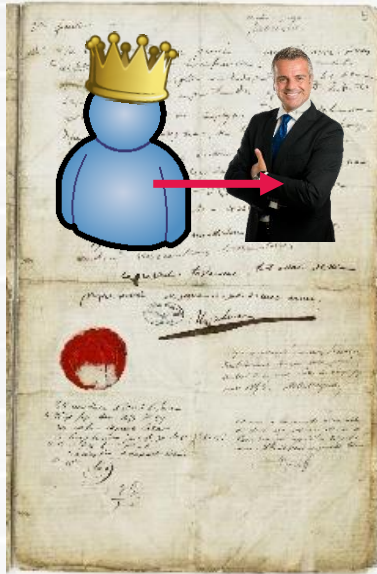
Works...

But what if relationship changes?

= New Certificate?

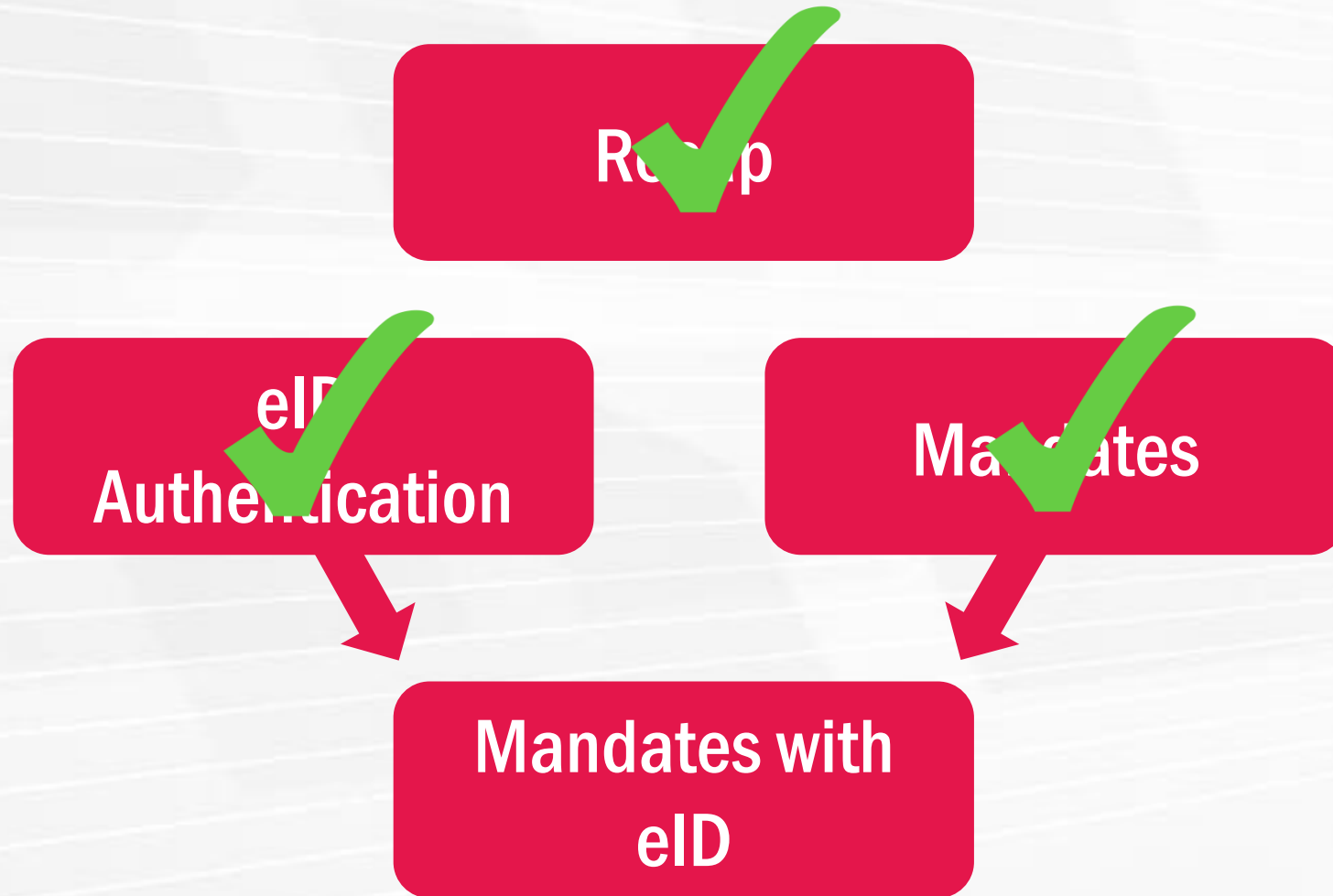
- **R3**: Certificate attributes should contain **immutable information**
- **R4**: Mandates should be revocable

Mandates: Conclusion



- « Mandates enable **transfer of rights and roles**
- « **Mandator** transfers rights to proxy
- « **Proxy acts** on behalf of mandator
- « **Electronic mandates** enable representation in **digital interactions**

Outline



Electronic Mandates: Learning Targets

You will be able to ...

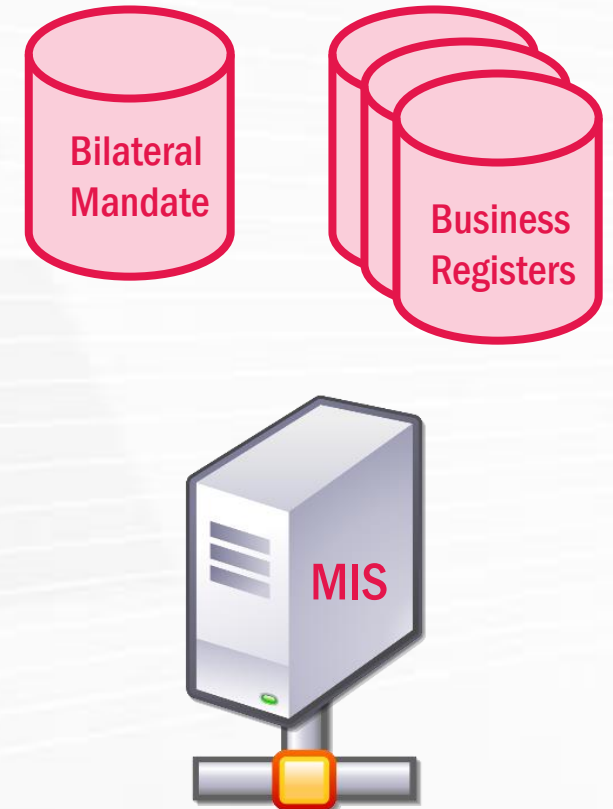
- « describe the **concept of electronic mandates in Austrian eID**
- « describe **how mandates are integrated** into the Austrian eID infrastructure
- « give an overview on authentication with **representative intervention**



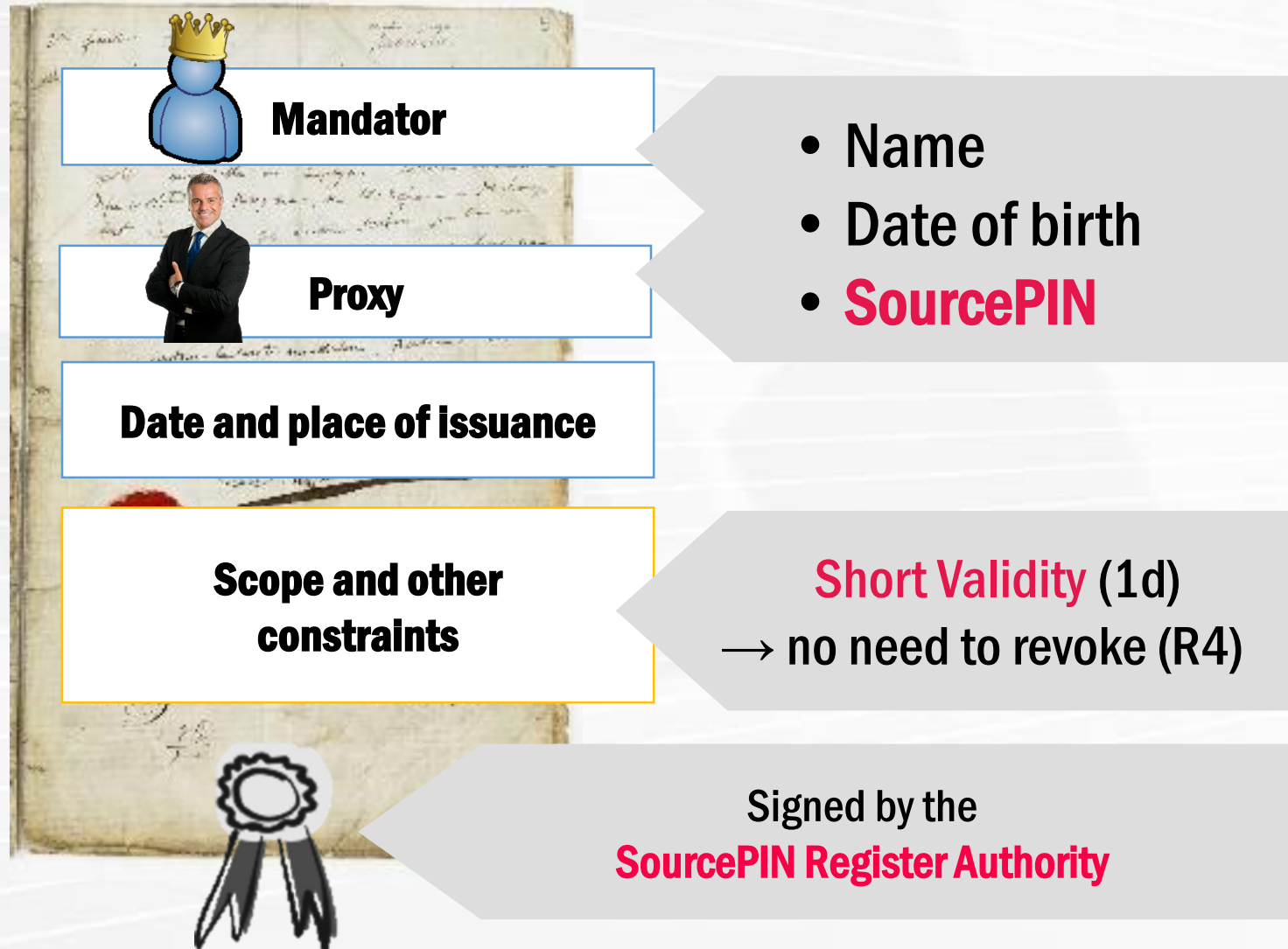
Electronic Mandates in Austrian E-Government

...fulfill requirements **R1 – R4**

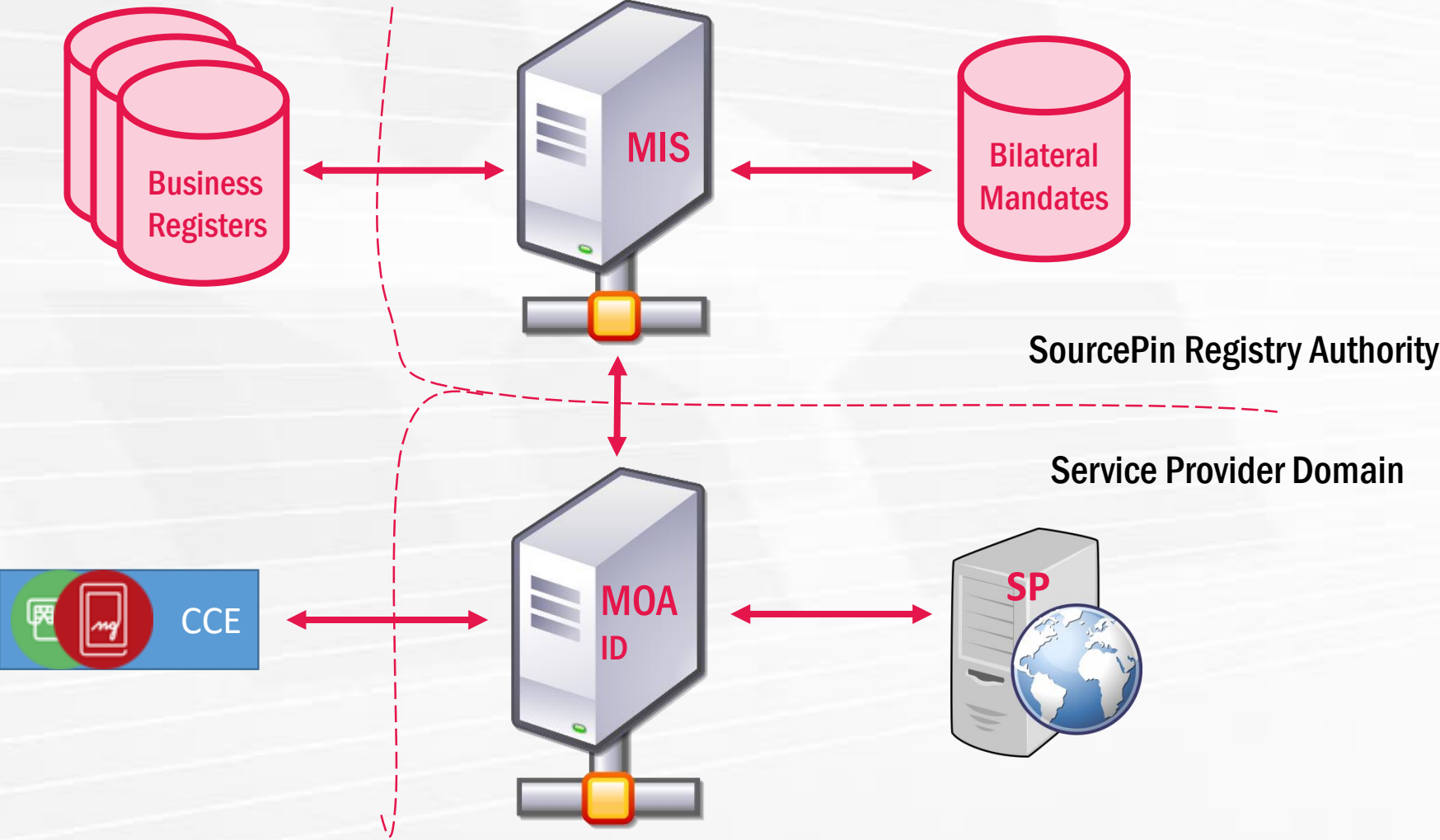
- » Relationship: **Stored centralized (R1, R4)**
 - » For natural person: **bilateral mandate register**
 - » For business relationships: **business registers**
- » Issued **just in time** by **Mandate Issuing Service (MIS)**
- » Mandate: **structured XML (R2)**
- » **Immutable** right to represent: Stored in **certificate**
 - » **Professional representation** (lawyer, notary...) (R3)



Electronic Mandate: Structure



Electronic Mandate: Architecture

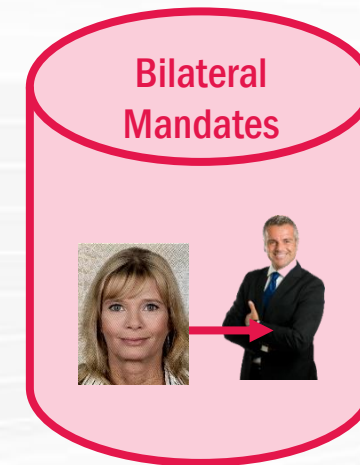


Electronic Mandates: Representative Intervention

« a.k.a: Bob logs in as Alice



Assumption:

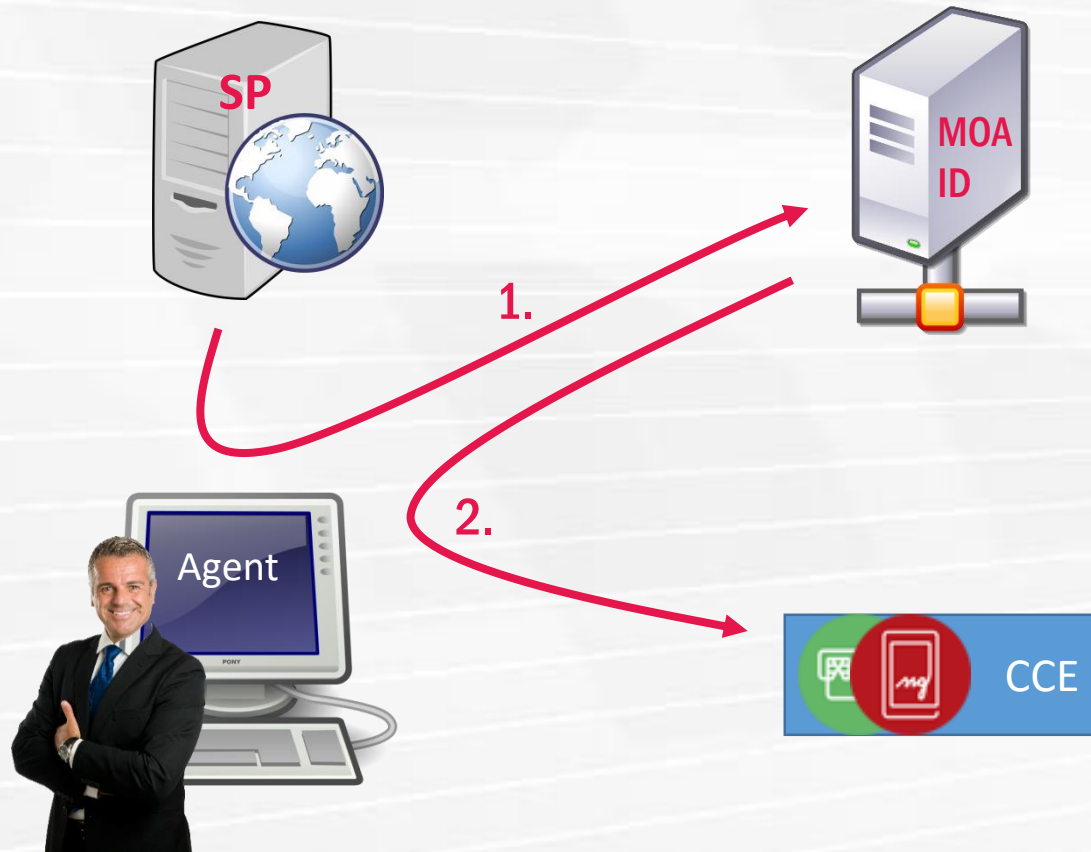


Relationship stored in register

Electronic Mandates: Representative Intervention in IDM



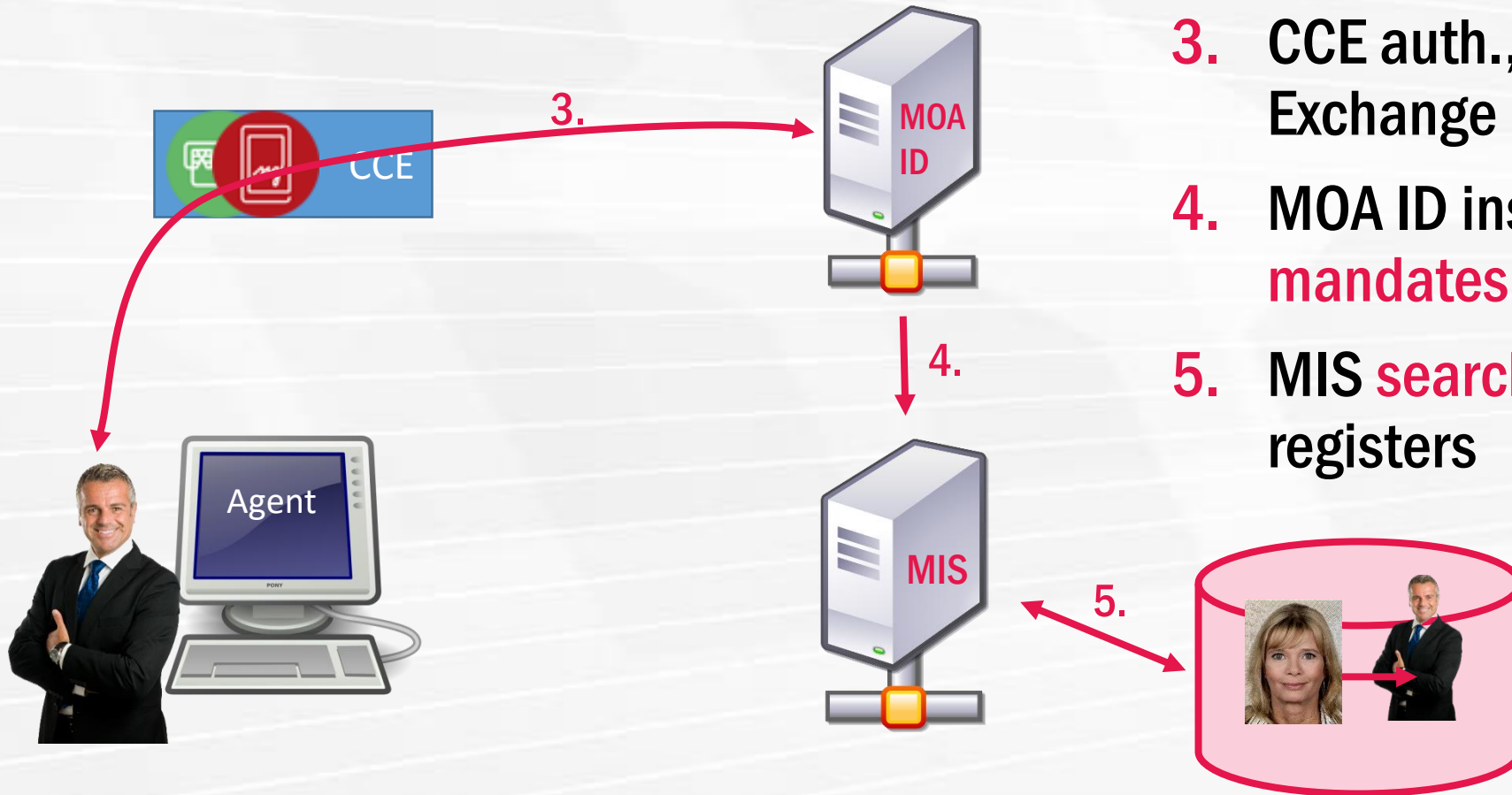
Electronic Mandates: Representative Intervention Flow (1)



1. Proxy requests CCE selection from MOA-ID
2. Proxy selects CCE, ticks “sign in as representative” (“*in Vertretung anmelden*”) and gets redirected to CCE

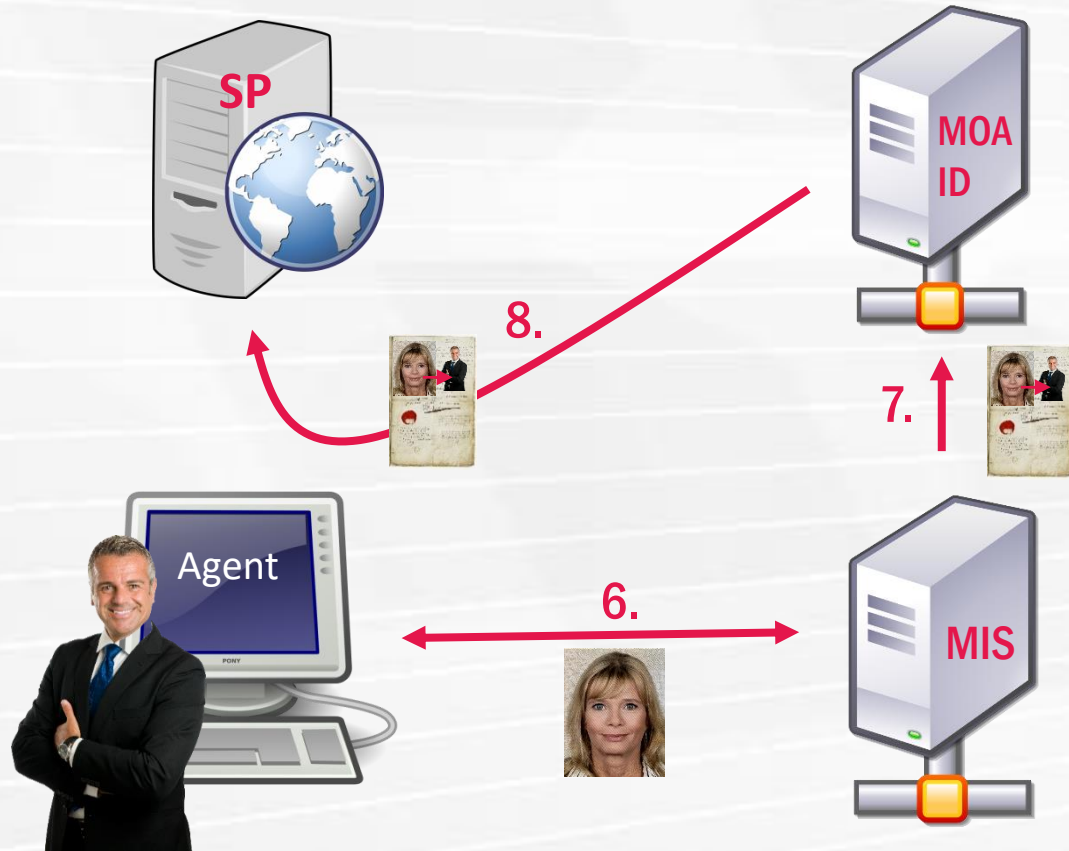
The screenshot shows a web form titled "Login". At the top, there is a checked checkbox labeled "in Vertretung anmelden". Below this, there are two options for authentication: "Karte" (represented by a blue card icon with a globe) and "Handy" (represented by a green mobile phone icon).

Electronic Mandates: Representative Intervention Flow (2)



3. CCE auth., Identity Link & Auth Block Exchange (Steps 3-7 from Slides 13, 14)
4. MOA ID instructs **MIS to find mandates**
5. MIS **searches** for mandates in registers

Electronic Mandates: Representative Intervention Flow (3)



- 6.** MIS offers mandates to proxy and proxy selects mandate
- 7.** MIS issues mandate
- 8.** MOA ID generates and forwards assertion and mandate to SP

Electronic Mandates: Side Notes

- » Q: What about **professional representation** (e.g. lawyer)?
 - » Certificate in Identity Link contains “`Profession: Lawyer`” attribute
 - » Proxy specifies mandator during flow
 - » → No upfront relationship needed
- » Q: How to **specify mandate relationship**?
 - » Mandate Management Service (MMS): for **natural person** mandators
<https://mms.stammzahlenregister.gv.at>
 - » Unternehmensservice Portal: for **legal person** mandators
<https://usp.gv.at>

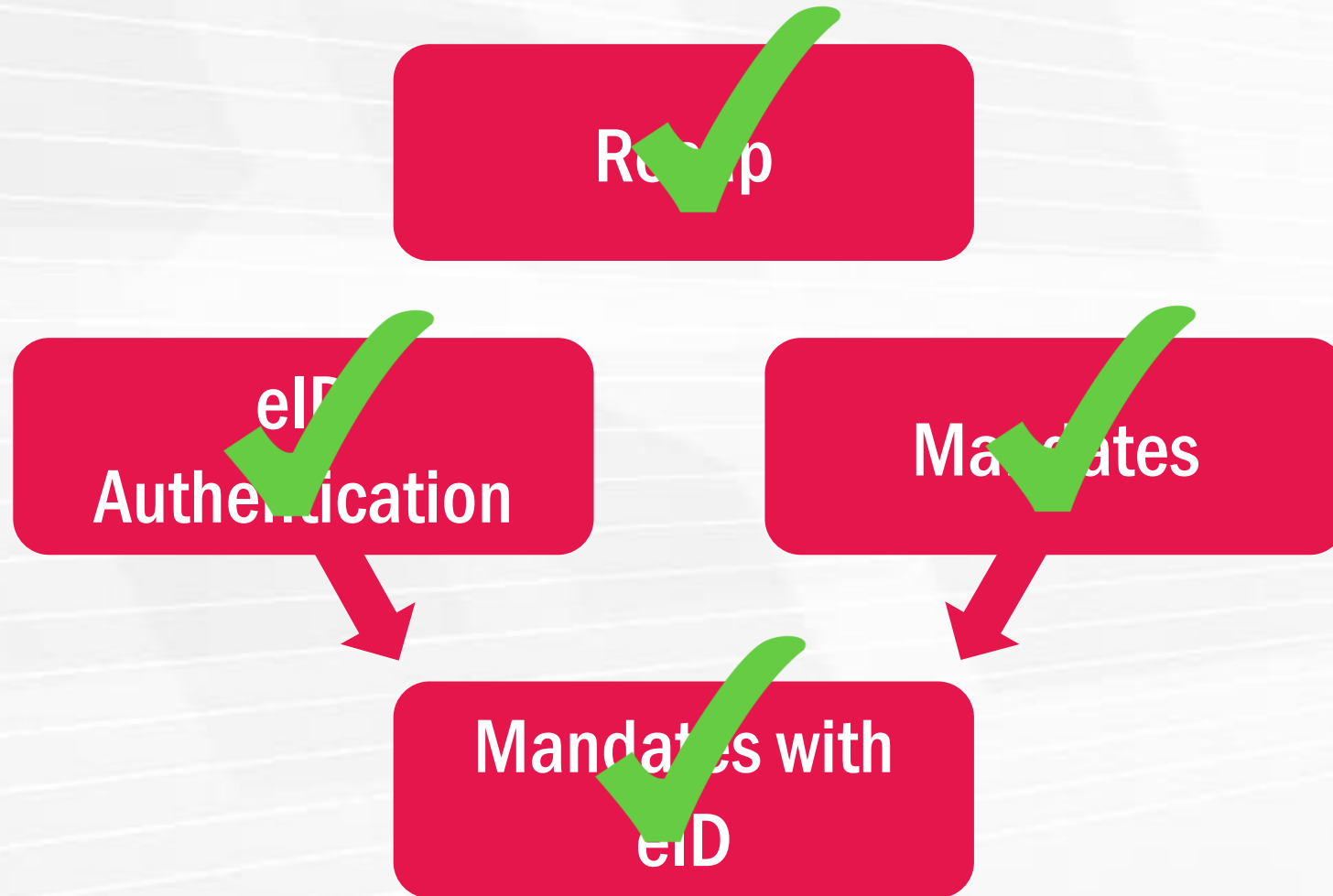
Conclusion



- « Austrian eID Infrastructure supports **representative intervention** via **mandates**
- « Mandate relationships are stored in **centralized registers**
 - « For natural persons: **bilateral mandate register**
 - « For business relationships: **business registers**
- « Professional representation via **certificates**
- « MIS issues mandates **on the fly**



Outline



References

- » E-Government-Law: <http://www.ris.bka.gv.at/GeltendeFassung.wxe?Abfrage=Bundesnormen&Gesetzesnummer=20003230>
- » SourcePIN Register Act: <http://www.ris.bka.gv.at/GeltendeFassung.wxe?Abfrage=Bundesnormen&Gesetzesnummer=20003943&FassungVom=2009-12-31>
- » MMS (Productive): <https://vollmachten.stammzahlenregister.gv.at/mms/>
- » MMS (Risk-free Testing): <https://vollmachten.stammzahlenregister.gv.at/mms-test/>
- » MIS (Productive): <https://vollmachten.stammzahlenregister.gv.at/mis/>
- » MIS (Risk-free Testing): <https://vollmachten.stammzahlenregister.gv.at/mis-test/>
- » Demo-Login: <http://www.egiz.gv.at/de/testportal>
- » Electronic mandate specification: http://www.ref.gv.at/Q-BK_Elektronische_Vollmachten.961.0.html
- » Example for logins using mandates
 - » MyHelp citizen portal: <https://www.help.gv.at/>
 - » Delivery service MeinBrief: <https://www.meinbrief.at>
 - » Delivery service of the Federal Computing Centre (BRZ): <https://www.brz-zustelldienst.at/>
 - » Postserver.at delivery service: <http://www.postserver.at>
 - » DVR-Online: <https://dvr.dsk.gv.at/>
- » Publications:
 - » Tauber, A., Rössler, T. Professional Representation in Austrian E-Government, Proceedings of the 8th International Conference EGOV, 2009
 - » Leitold H., Tauber A., A Systematic Approach to Legal Identity Management - Best Practice Austria, ISSE 2011
 - » Zwattendorfer B., Tauber A., Stranacher K., Cross-Border Legal Identity Management, EGOV 2012
 - » Rössler, T. Empowerment through Electronic Mandates – Best Practice Austria, I3E, Nancy, 2009.
 - » Tauber A., Zwattendorfer B., Stranacher K., Elektronische Identität und Stellvertretung in Österreich, DACH 2013